

# After-death Support (Funerals, etc.)



In order to protect the dignity and the human rights of the deceased, Liss System attends to various after-death procedures and tasks in accordance with the contract to mandate after-death business. Liss System also acts on your behalf to make an offering and/or gifts as you have specified in the contract.

#### What is the contract to mandate after-death business?

When a person dies, many things occur that need to be attended, which include: organizing a funeral and cremation, handling of pensions and insurance policies, disposition of the residence and properties, etc. etc. The contract to mandate afterdeath business is the one to mandate to Liss System to perform those diversified tasks that arise after the death. You may be a single person and have no one around you to ask to do these things, or even if you have a family, you may be estranged and you may not wish to bother them. By signing the contract with Liss System, you will be relieved of such concerns.

#### Advantages of signing the contract to mandate after-death business

- (1) You don't need to bother your family after you die.
- (2) You don't have to worry about having no one to ask to handle the matters after you die.
- (3) You can convey your wishes about your funeral and other things while you are alive.

### Main contents of after death business

Liss System divides after-death business into 2 categories: "basic after-death business" and "optional after-death business". "Basic after-death business" refers to the minimum must-do service when a person dies, e.g., transportation of the body from the hospital, cremation, etc. Other things are all optional and you can do without them. For instance, you may want to have a funeral with your friends present. At the funeral, you may want the altar decorated with flowers. You may want your house to be cleaned and your furniture to be disposed of. You can decide what services you want in accordance with your life style, your values and your views of life and death and include them as optional business.

#### Basic after-death business

- Must-do business
- Cremation
- Cineration
- · Funeral
- Optional after-death business.Additional service reflecting your life style and values
- · A funeral in your own fashion
- · Payment of utility bills (electricity, water, gas, etc.) and their cancellation;
- Clearing up your residence, returning the rented property; support the relocation of the co-habited family member(s).
- · Handling of insurance policies and pensions.

- · Cancellation of credit and other cards
- · Delete and destroy all the private information on PC, mobile, etc.
- Disposition of beloved pets and artifacts
- Disposition of assets for religious service (management and disposition of graves and altars included).
- · Act on your behalf to send gifts and/or condolence money to those whom you cared for when alive.
- Others

#### Steps of the contract to mandate after-death business

Here are the steps from the application for user registration of the contract to mandate after-death business of the pre-need agreement to the start of its service. When you apply for the contract to mandate after-death business of the pre-need agreement, it is essential for you to mandate Japan Pre-need Agreement Settlement Organization to be the executor of your will. The Settlement Organization is responsible for supervising and validating the performance of the jobs by Liss System, the mandatary. Upon the death of the mandator, his/her will comes into effect. Liss System then performs its mandatary duties, organizing a funeral and doing other after-death business, while the Settlement Organization is responsible for the payment for those services.

The Settlement Organization executes the will and pays to Liss System by cashing in the resources prepared by the deceased. Prior to the payment, the Settlement Organization carefully examines the performance and the billing amount and decides whether or not Liss System has fulfilled the desires of the deceased in a satisfactory manner. If any potential discrepancy is found, an investigation takes place by an expert and Liss System is urged to perfect its mandatary duties. If there is no correction, there could be no payment.

## General steps of the contract to mandate after-death business.

1 Liss Sysem gives you detailed explanation.

It is important that you clear up all the doubts. Check with us if you have any questions and/or worries.

- ② Apply with Liss System for user registration of the contract to mandate after-death business of the pre-need agreement.
- **3** Apply with the Settlement Organization to be the executor of your will
- 4 Hold a consultation about basic contract of pre-need agreement, contract to mandate basic after death business, etc.
- **5** Prepare fund to cover future expenses.
- 6 Make a notarized will at a public notary office.
- 7 The contract comes into effect.

You receive a card with a phone number for emergency contact. In case of an emergency, you can call the number any time.

It is also necessary to communicate to your family or friends to call the number if anything happens to you.

- 8 In case of an emergency, call the number on the card.
- We begin our services in accordance with the manners and procedures predetermined.
- **10** The Settlement Organization pays for the services performed and sends a report to the predetermined addressee

The addressee of the report is determined beforehand when you sign the contract to mandate after-death business. The report is sent to the addressee within a year after the death of the mandator.

